Pakistan Knitwear & Sweater Exporters Association
1014-16, Park Avenue, PECHS Block 6
Shahrah-e-Faisal, Karachi-75350
Tel: 34544035 SG: 34544039, email: kho@paksea.com

Circular to members # 68/2026-27
October 29, 2026

Dedicated SBP Complaint Redressal Mechanism for SME Exporters

Malik Muhammad Ijlal, Manager, Policy, Research & Formalization – P&EG, Small & Medium Enerproses Development Authority (SMEDA), Ministry of Industries & Production, Government of Pakistan, Lahore has informed that Small & Medium Enterprises' exporters frequently encounter difficulties with export procedures and banking matters, which often delay their transactions and weaken their competitiveness in international markets.

Small & Medium Enterprises Development Authority (SMEDA) raised these concerns with the State Bank of Pakistan (SBP), and as a result, SBP has set up a dedicated email channel to address complaints from SME exporters on export procedures and banking-related issues.

SME exporters can now lodge their complaints and queries directly with SBP at the following email address for prompt resolution:

Facilitation.smeexporters@sbp.org.pk

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Nadia Iqbal Soomro
Deputy Secretary
021-34644035 Ext 103